

How to accept Smartum payments

When the customer has completed the payment, check the customer's receipt for the following:



the amount paid and the location details.
the date and time of the transaction.

The animation visible on the receipt will move for 30 minutes after the payment is made. However, the receipt remains valid even after this period.

Enter the payment into the register using the amount shown on the receipt.

Any remaining balance will be charged using another payment method as usual.

All done!

Smartum will automatically transfer mobile payments to your account within a few days.

If there is an incorrect charge, you can void it by logging into the Smartum online service at smartum.fi.

Mark the receipt as verified.

If you wish, you can also mark the receipt as verified. This ensures that the service is

redeemed only once with the receipt.

By tapping the receipt, you can access the verification view, where you can mark the payment as verified.

The status of the receipt and the verification view will change to "verified."